



CUSTOMER NOTICE

BRANCH OPENING HOURS

As part of our enhanced safety precautions in the continued fight against the spread of Covid-19, we have adjusted our operating hours to ensure the safety of our staff and customers. Our branches are available to serve you during **weekdays from 9:00 am – 3:00 pm**, and **Saturday from 9:00 am – 1:00pm**.

Title of Licensed Branch	Monday to Friday	Saturday
Adjumani Branch	9:00am – 3:00pm	9:00am- 1:00pm
Buliisa Branch	9:00am – 3:00pm	9:00am- 1:00pm
Bundibugyo Branch	9:00am – 3:00pm	9:00am- 1:00pm
Bwamiramira Branch	9:00am – 3:00pm	9:00am- 1:00pm
Corporate Branch	9:00am – 3:00pm	9:00am- 1:00pm
Garden City Branch	9:00am – 3:00pm	9:00am- 1:00pm
Hoima Branch	9:00am – 3:00pm	9:00am- 1:00pm
Iganga Branch	9:00am – 3:00pm	9:00am- 1:00pm
Ishaka Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kabwohe Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kamuli Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kapchorwa Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kasese Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kawempe Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kigumba Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kihhi Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kireka Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kitgum branch	9:00am – 3:00pm	9:00am- 1:00pm
Kotido Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kyambogo Branch	9:00am – 3:00pm	9:00am- 1:00pm
Lugazi Branch	9:00am – 3:00pm	9:00am- 1:00pm
Lugogo branch	9:00am – 3:00pm	9:00am- 1:00pm
Forest Mall Branch	9:00am – 3:00pm	9:00am- 1:00pm
Makerere Branch	9:00am – 3:00pm	9:00am- 1:00pm
Mityana Branch	9:00am – 3:00pm	9:00am- 1:00pm
Moroto Branch	9:00am – 3:00pm	9:00am- 1:00pm
Entebbe Main Branch	9:00am – 3:00pm	9:00am- 1:00pm
FortPortal Branch	9:00am – 3:00pm	9:00am- 1:00pm
Gulu Branch	9:00am – 3:00pm	9:00am- 1:00pm
Ibanda Branch	9:00am – 3:00pm	9:00am- 1:00pm
Jinja Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kabale Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kalangala Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kiboga Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kisoro Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kyotera Branch	9:00am – 3:00pm	9:00am- 1:00pm
Lira Branch	9:00am – 3:00pm	9:00am- 1:00pm
Luwero Branch	9:00am – 3:00pm	9:00am- 1:00pm
Lyantonde Branch	9:00am – 3:00pm	9:00am- 1:00pm

Title of Licensed Branch	Monday to Friday	Saturday
Masaka Branch	9:00am – 3:00pm	9:00am- 1:00pm
Masindi Branch	9:00am – 3:00pm	9:00am- 1:00pm
Mbarara Branch	9:00am – 3:00pm	9:00am- 1:00pm
Moyo Branch	9:00am – 3:00pm	9:00am- 1:00pm
Mubende Branch	9:00am – 3:00pm	9:00am- 1:00pm
Nebbi Branch	9:00am – 3:00pm	9:00am- 1:00pm
Rukungiri Branch	9:00am – 3:00pm	9:00am- 1:00pm
Soroti Branch	9:00am – 3:00pm	9:00am- 1:00pm
Tororo Branch	9:00am – 3:00pm	9:00am- 1:00pm
Bugolobi Branch	9:00am – 3:00pm	9:00am- 1:00pm
Kabalagala Branch	9:00am – 3:00pm	9:00am- 1:00pm
Aponye Mall Branch	9:00am – 3:00pm	9:00am- 1:00pm
Mpigi Branch	9:00am – 3:00pm	9:00am- 1:00pm
Mukono Branch	9:00am – 3:00pm	9:00am- 1:00pm
Mulago Branch	9:00am – 3:00pm	9:00am- 1:00pm
Nakawa Branch	9:00am – 3:00pm	9:00am- 1:00pm
Nakasero Branch	9:00am – 3:00pm	9:00am- 1:00pm
Nakivubo Branch	9:00am – 3:00pm	9:00am- 1:00pm
Nateete Branch	9:00am – 3:00pm	9:00am- 1:00pm
Ntinda Branch	9:00am – 3:00pm	9:00am- 1:00pm
Ntungamo Branch	9:00am – 3:00pm	9:00am- 1:00pm
Wandegeya Branch	9:00am – 3:00pm	9:00am- 1:00pm
William Street Branch	9:00am – 3:00pm	9:00am- 1:00pm
Apac Branch	9:00am – 3:00pm	9:00am- 1:00pm
Arua Branch	9:00am – 3:00pm	9:00am- 1:00pm
Busia Branch	9:00am – 3:00pm	9:00am- 1:00pm
Acacia Mall Branch	9:00am – 3:00pm	9:00am- 1:00pm
Freedom City	9:00am – 3:00pm	9:00am- 1:00pm
Metro Branch	9:00am – 3:00pm	9:00am- 1:00pm
Bwera CSP	9:00am – 3:00pm	9:00am- 1:00pm
Kabong CSP	9:00am – 3:00pm	9:00am- 1:00pm
Kagadi CSP	9:00am – 3:00pm	9:00am- 1:00pm
Kayunga CSP	9:00am – 3:00pm	9:00am- 1:00pm
Mayuge CSP	9:00am – 3:00pm	9:00am- 1:00pm
Wobulenzi CSP	9:00am – 3:00pm	9:00am- 1:00pm
Kakira CSP	9:00am – 3:00pm	Closed
Kumi CSP	9:00am – 3:00pm	9:00am- 1:00pm
Packwach CSP	9:00am – 3:00pm	9:00am- 1:00pm
Kinyara CSP	9:00am – 3:00pm	9:00am- 1:00pm
Jinja Town CSP	9:00am – 3:00pm	9:00am- 1:00pm

All branches will be closed on Sunday until further notice. **These changes will be effective 21st June 2021.** All our Digital channels, ATMs, Cash Deposit Machines and Agents will remain operational at subsidized rates to ensure our customers are serviced in the most efficient and safe way.

For more information or support, our 24/7 customer contact center will be available on 0800 150 150 / 0800 250 250 / 0800 350 350. For international: +256 312 224 900 / +256 312 246 00 or via email on CCCUG@stanbic.com

We encourage you to follow the Ministry of Health and stay safe during this period.

Management